



# How connected is your urgent & emergency care?

A dedicated mobile network brings resilience, new capability and a better patient experience.

## Network resilience

A dedicated mobile network provides essential business continuity in the event of Wi-Fi failure - critical when systems and equipment are reliant on connectivity.

## Digital capability

As well as improving access to Electronic Patient Records (EPR) and peer-to-peer communications, mobile connectivity brings operational efficiencies by giving staff new ways to communicate.

## Improved patient care

Mobile connectivity reduces wait times, improves patient flow, and makes the waiting room experience better - allowing patients to use their phones, whether that's for data, or to call loved ones in an emergency.

## Assured connectivity to all mobile network operators





# Why us?

A leader in hospital cellular connectivity and trusted partner to many NHS Trusts and all mobile network operators.

## Let's set the pace



With deep sector experience we know what it takes to move quickly, going from desktop design to go live in six months. After deployment, we'll deliver a comprehensive managed service to monitor and maintain your connectivity.

## Simplify procurement



We're a supplier on two connectivity frameworks recommended by NHS England, Crown Commercial Network Services 3 and G-Cloud 14.

## Book a discovery



Share your urgent and emergency care area floorplans for a quote within two days.

# £46 BILLION

The amount poor connectivity costs the public sector each year.  
Scan the QR code to find out more.



# Instantly unlock



Enhanced  
communication



Operational  
continuity



Patient and  
family assurance



Improved  
patient flow



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## **Mobiles are indispensable; now no one at the hospital needs to do without theirs.**

The purpose-built Midland Metropolitan University Hospital is Sandwell and West Birmingham NHS Trust's centre of acute and emergency care. In the dynamic world of healthcare, lack of mobile signal is not merely an inconvenience; it affects patient experience and operational continuity.

We designed and deployed a distributed antenna system (DAS) that ensures everyone, no matter which cellular network they're on, can use their mobile phones with no issues. The DAS is 5G capable and we also provide ongoing support via a managed service.

"Mobile connectivity is essential to daily planning, as well as maintaining business continuity. Freshwave have been a great partner throughout and made the process very simple for us."

Mark Taylor, Director of IT and Digital



Mobile connectivity provided over:

950K SQ FT

11 FLOORS

500K PEOPLE



# Connectivity you can trust where it matters most



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